ACCOUNT CREATION & ACCESS

- ***Do I need a CE Broker account?***
    - Yes. Licensees who are required to complete continuing education (CE) for renewal must establish a CE Broker account. Effective September 1, 2026, CE reporting through CE Broker is required for license renewal. A free Basic account is sufficient for compliance.

      Enhanced CE Broker Experience - Creating a CE Broker Account – CE Broker

- ***Do I need a paid CE Broker plan?***

    - No. All licensees can meet state CE requirements using the free Basic account. Paid plans are optional and provide added convenience, but they are not required for compliance. All account types display a clear compliance status ("Complete" or "Not Complete"). You can review reported courses in your Course History and track your total hours; once requirements are met, your status will reflect "Complete." Upgraded accounts offer additional tools, such as a dynamic transcript with real-time calculations and a clearer view of any remaining requirements for renewal.

- ***Can a licensee add a Texas license to an existing CE Broker account?***
    - Yes. CE Broker supports multi-license reporting without creating a new account.

      Enhanced CE Broker Experience - Adding a License – CE Broker

- **Why do I see "pending verification" when adding my Texas license to my existing CE Broker account?**
    - Adding a Texas license to an account requires manual record linking and a review to resolve minor variations across licenses. This process helps prevent issues and is typically completed within 48 hours.

- ***How do users create an account if they live outside of Texas?***
    - Accounts are tied to the licensing state, not the provider's physical location. They should select Texas as the state when creating the account.

- ***What is the process for authorizing another individual to access my account and submit CE on my behalf?***
    - CE Broker now offers Delegate Access, allowing authorized individuals to manage continuing education (CE) reporting on behalf of licensed professionals.

      To get started, set up your Delegate Access organizational account.

      If you're interested in organizational solutions for managing compliance across a large institution or group practice, visit CE Broker Business.

CE REPORTING & DATA ENTRY

- ***How do CE hours get reported to CE Broker?***
    - CE Broker provides two ways to report CE completions: you can self-report by uploading documentation, or board-accepted CME providers may report completions directly on your behalf.

  Enhanced CE Broker Experience - Report Continuing Education – CE Broker

- ***I must already report my CE to a specialty board and/or professional association. Am I also required to report it to CE Broker?***
    - Yes. You must report to CE Broker as well. While professional organizations and specialty boards can report CE on behalf of their members to CE Broker for free, this is not a requirement. Furthermore, the TMB lacks the authority to mandate this kind of workflow arrangement between two private entities. CE Broker does offer an "Organization Transcript" upload option to streamline entry. If a specialty board and/or professional association is interested in learning more about reporting directly to CE Broker, contact support@cebroker.com

  Reporting Multiple CE/CME Requirements Using a Single Transcript for the Texas Medical Board – CE Broker

  Tip: You may qualify for a CE exemption that reduces or satisfies certain CE requirements. Review the available exemptions and reporting instructions here:
    - CME Exemptions for Texas Physicians – CE Broker
    - Reporting and Deleting Exemptions – CE Broker

- ***My CE provider already tracks my CE. Can it be imported automatically?***

- Some organizations do report to CE Broker on behalf of licensees, but not all and TMB cannot mandate integration. CE Broker does offer an "Organization Transcript" upload option to streamline entry. If a CE provider is interested in reporting completions directly to CE Broker, contact support@cebroker.com

  Reporting Multiple CE/CME Requirements Using a Single Transcript for the Texas Medical Board – CE Broker

- ***Can any CE provider directly report completions to CE Broker?***
  - Yes. Any CE provider can report CE completions to CE Broker. It may take up to 30 days for the credits to appear in your CE Broker account. If a CE provider is interested in reporting completions directly to CE Broker, contact support@cebroker.com

- ***If my CE provider or association reports my CE hours for me, do I still need to create an account with CE Broker?***
  - Yes. You are responsible for activating the free Basic Account, to confirm the information reported on your behalf for licensure renewal. If all information is correct and accurate, and your status is "Complete", no further action is required.

- ***Can licensees upload many CE hours at once?***
  - Yes. CE Broker offers an Organization Transcript upload option which reduces individual entry.

  Reporting Multiple CE/CME Requirements Using a Single Transcript for the Texas Medical Board – CE Broker

- ***Does TMB submit CE records to CE Broker?***
  - No. TMB does not track historical CE and cannot upload CE on your behalf.

- ***Can CE Broker apply excess CE to the next renewal period?***
  - Yes. Licensees can report excess credits from a prior renewal period.

  Banking Hours: How To Report Carryover CME For Texas Licenses – CE Broker

- ***Can I upload CE from conferences or external vendors?***

- Yes. CE from any acceptable source is valid. You may need to manually enter items not offered on CE Broker's platform.

- ***Can CE from any provider be self-reported?***
  - Yes. You may use CE from any accepted source, including conferences, professional organizations, and online vendors.

    Enhanced CE Broker Experience - Report Continuing Education – CE Broker

    Tip: You may qualify for a CE exemption that reduces or satisfies certain CE requirements. Review the available exemptions and reporting instructions here: CME Exemptions for Texas Physicians – CE Broker

- ***My CE is not showing in the right category—why?***
  - CE Broker cannot categorize courses by title. You must choose the correct reporting category (e.g., Formal CME, Pain Management, Medical Ethics) when entering hours.

- ***I have reported the required opioid coursework in CE Broker, but the requirement is still showing as lacking.***
  - Report required opioid coursework specifically in Pain Management and the Prescription of Opioids CME category in CE Broker.

- ***What if I completed the Human Trafficking course during a previous renewal cycle?***
  - If you completed the required Human Trafficking course during a previous renewal cycle and it is not required for your current cycle, you must still report the coursework in the CE Broker platform. Simply enter your most recent completion date in the "Date Completed" field. The system will automatically verify your past work as acceptable for your current cycle.

- ***Can the Human Trafficking, Pain Management and Opioid Prescribing courses be used to fulfill Medical Ethics CME requirements within CE Broker?***
  - Yes. The Human Trafficking coursework, along with Pain Management and Opioid Prescribing courses, may concurrently fulfill the Medical Ethics requirement. The CE Broker platform can recognize the Human Trafficking and Pain Management and Opioid Prescribing coursework when entered into

their respective categories and automatically apply it to the Medical Ethics and/or Professional Responsibility CME category.

Human Trafficking Requirement for Texas Medical Board Professionals – CE Broker

Understanding the Opioid CME Requirement for Texas Physicians and Physician Assistants – CE Broker

- ***Do I need to upload the TMB Life of the Mother Act course?***
    - No. Complete the course in MyTMB. It automatically clears from your renewal record and does not need to be entered into CE Broker.

- ***Who is required to complete the Forensic Evidence Collection CE and how is it reported in CE Broker?***
    - Physicians and physician assistants (PAs) whose license expire on February 28, 2027, whose practice includes treating patients in an emergency room setting, must complete two hours of continuing medical education (CME) relating to forensic evidence collection. Courses may be formal or informal, as determined by the course provider. A list of acceptable courses will be posted on the TMB website as they become available. None are available at this time. Licensees required to complete this requirement must report the coursework to CE Broker for renewal purposes. Licensees who do not treat patients in an emergency room setting can submit the "Not Working in an ER Setting" attestation in CE Broker, which will automatically remove this requirement from their continuing education list.

  CME Exemptions for Texas Physicians – CE Broker

- ***What is direct patient care and does it apply to my practice?***
    - For the purpose of required CMEs, direct patient care is considered to be any in-person or real-time audio or visual communication with a patient or a patient's legal medical decision-maker for the purpose of evaluation, treatment, diagnosis, directly testing or ordering of tests, or reviewing or interpreting of test results.

The Board cannot determine the specific patient encounters for physicians in various specialties therefore we cannot universally say that particular specialty does not provide direct patient care. Practitioners should review the guidance on direct patient care for relevance to their individual practice. If unsure, the Board suggests assuming it applies.

COMPLIANCE STATUS & VERIFICATION

- ***How do I know if I am compliant?***
    - Your CE Broker dashboard will show a Compliance Status box indicating whether your CME is "Complete" for renewal. If the Compliance Status shows "Complete," requirements are fulfilled. No additional action is needed.

      Enhanced CE Broker Experience - Understanding Your Compliance Status – CE Broker

- ***Why does CE Broker appear to require a paid upgrade to show compliance?***
    - All plans, including Basic, display compliance. Paid upgrades are optional.

- ***Why is my compliance report not showing completed categories?***
    - CE Broker cannot interpret CE by course name alone. You must assign each CE entry to the correct category.

SPECIAL CIRCUMSTANCES

- ***Are physicians currently in residency/fellowship training or those who have recently completed training exempt from CME requirements?***
    - Physicians in residency/fellowship training or who have completed such training within 6 months prior to their renewal application will satisfy most CME requirements by their residency or fellowship program. Please see **Physician CME Hours Requirement Chart** for details. Attestations are available on the CE Broker platform to report your status. To report an attestation, click on the **+Report CE** button on the main dashboard. Navigate to the Additional Options tab, select the applicable CE Cycle, identify the option for *Completion of a Residency/Fellowship or Proof of Current Enrollment*, and select "Report".

- ***I'm retired or volunteer charity-only. Do I still need CME?***
    - Physicians designated by the Board with "retired" or "voluntary charity care" status are exempt from CME requirements.

- ***My registration cycle is less than 24 months. Do I have to complete continuing education?***
    - If your INITIAL registration cycle is less than 24 months, you are not required to complete CE prior to your first renewal.

WEBINARS & SUPPORT

- ***Are CE Broker webinars required?***
    - No. They are optional and provided for user convenience. A recording is available.

- ***Where can I find a webinar recording?***
    - A recording is available to all licensees via MyTMB. Please log into your MyTMB account and select the "CE Training" icon on the main navigation page to access it.

- ***Where can users get support?***
    - CE Broker Support can answer questions about the platform, tracking, and reporting:
        - Live Support: 8:00am–8:00pm EST
        - Chat & Knowledge Base: https://help.cebroker.com/hc/en-us
        - Email: support@cebroker.com
    - As of **May 4, 2026**, CE Broker offers complimentary phone support to TMB licensees regardless of their plan type (i.e. Basic, Professional, Pro+, and Concierge). Licensees can contact Support by calling 1(877) 434-6323 and selecting Option 1, then Option 3. Additionally, the "**Contact Us**" article in CE Broker's Help Center outlines all available ways to reach their team for assistance.

      Please note that call volume may be higher during peak renewal periods. A

callback option is available, and we strongly encourage its use to minimize wait times.